



(817) 851-8150

backyardbluesllc.com

815 Quail Park Ln,
Cleburne, TX 76031

Last Updated February 5th, 2024

Service Agreement for Weekly Pool Service

Thank you for giving Backyard Blues the opportunity to take care of your swimming pool needs. This is not a contract holding you to an agreed commitment of time - rather an agreement on how Backyard Blues operates and what to expect of our service.

Expectation of Homeowner

- Pool must have adequate water to provide service
- Gate unlocked or key/code provided for entry
- Dogs inside if they aren't friendly to the pool person 😊
- If we are unable to properly service the pool because of low water or lack of access, there will be \$50 trip charge to come back out another day
- Customers will need to provide a written 30 day notice to cancel service
- Service customers to keep up with filter maintenance, there will be additional charges to clean a DE filter \$125/biannually. If cartridge filter, there is a \$50 for cartridge filters as needed if it isn't included in your service.

Expectation of Backyard Blues

- Office Hours are Monday through Friday 7am-5pm and closed all major holidays
- We close our offices for a week during Thanksgiving & one week for Christmas
- Your pool will be serviced weekly on the same day, unless a holiday prevents me to move routes around
- If storming, I will provide chemical service only and clean the pool up the following week
- We work rain or shine; if it is only rain, we will service your pool to the best of our ability
- If road conditions or deck conditions are unsafe due to snow or ice, we will not service your pool for the safety of our staff and will return the following week

Payment Terms

- Payment for service is due on the 15th of every month
- \$15 late fee is charged for any payment after the 15th
- Backyard Blues proudly provides 10% discount for ALL first responders. This includes doctors, police officers, and firemen/women and military personnel
- Credit Cards, cash and checks are accepted. Credit cards can be put on file to run automatically either the 1st or 15th of every month.



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Pool Services

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Following every service, customers will get an emailed door tag to see the details of the service we provided. We will share any recommendations for maintaining your pool. It is recommended for DE Filters to be cleaned biannually (\$125 charge) to ensure it is in working order. Customers with cartridge filters will need to be cleaned more often, which depends on the size of the filter and pool. It is important to keep properly maintained filter so your water stays crystal clear!

Weekly Services

	<i>Chemical Service</i>	<i>Everything but Vac</i>	<i>Full Service</i>
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Chemical Check and Balance			
Clean out Baskets			
Backwashing (D.E Filter)			
Netting / Brushing			
Filter Cleaning (cartridge filter)			
Vacuum			
Monthly Rate	\$150+Tax	\$190+Tax	\$250+Tax



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Service Agreement

I, _____ agree to the terms of service

I understand that payment for services is due no later than the 15th of every month or there will be \$15 late fee. I also understand that if I write a check that bounces, there will be \$50 bounce check fee. When I am ready to conclude this service agreement, I will provide a 30 day written notice.

I would like to choose:

- Chemical Service
- Everything but Vac
- Full Service

First responders receive 10% discount off service. This includes, doctors, emergency medical staff, firemen/women, and all military personnel. Are you a military personnel or first responder?

- Yes, I am a first responder or military personnel
- No, I am not a first responder or military personnel

Customer's Signature

Date

Owner's Signature

Date